

Message

From: Whelan, Ann [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=551654A6FB4C40C686A433AD96F04ADB-AWHELAN]
Sent: 5/10/2013 7:27:04 PM
To: Miguel.Gonzalez@dot.gov
CC: john.hess@dot.gov; Eddie.Murphy@dot.gov
Subject: Can't get in

Now I am back to square one. I can't access the site. It does not take my password. Or any of the ones I have. Please advise.

From: Miguel.Gonzalez@dot.gov [mailto:Miguel.Gonzalez@dot.gov]
Sent: Wednesday, May 08, 2013 10:32 AM
To: Whelan, Ann
Subject: RE: FTP Access. I spoke too soon

Ann,

I changed your sftp password to **Ex. 5; Ex. 6**

Can you try again?

From: Whelan, Ann [mailto:whelan.ann@epa.gov]
Sent: Wednesday, May 08, 2013 11:21 AM
To: Gonzalez, Miguel CTR (PHMSA)
Subject: RE: FTP Access. I spoke too soon

I can get in, I see the document but it wants another password to open it. The password you gave me doesn't work. The one I changed it to (as required when I logged in) does not work. Please advise. Ann

From: Miguel.Gonzalez@dot.gov [mailto:Miguel.Gonzalez@dot.gov]
Sent: Wednesday, May 08, 2013 9:18 AM
To: Whelan, Ann
Subject: RE: FTP Access

I'm guessing that it might be a firewall setting at your end. You'll need to get with your Helpdesk.

Thanks,
Miguel

From: Gonzalez, Miguel CTR (PHMSA)
Sent: Wednesday, May 08, 2013 10:14 AM
To: 'Whelan, Ann'
Subject: RE: FTP Access

I'm able to get to the site inside and outside of our network so I know it's working fine.

Is there another machine you can use for testing?

From: Whelan, Ann [mailto:whelan.ann@epa.gov]
Sent: Wednesday, May 08, 2013 9:55 AM

To: Gonzalez, Miguel CTR (PHMSA)
Subject: RE: FTP Access

It doesn't redirect me. Ann

From: Miguel.Gonzalez@dot.gov [<mailto:Miguel.Gonzalez@dot.gov>]
Sent: Wednesday, May 08, 2013 8:41 AM
To: Whelan, Ann; Eddie.Murphy@dot.gov
Cc: john.hess@dot.gov; meredith.wright@neb-one.gc.ca
Subject: RE: FTP Access

It should re-direct you to this page then you have to type in your logon credentials.



From: Whelan, Ann [<mailto:whelan.ann@epa.gov>]
Sent: Wednesday, May 08, 2013 9:38 AM
To: Gonzalez, Miguel CTR (PHMSA); Murphy, Eddie (PHMSA)
Cc: Hess, John (PHMSA); meredith.wright@neb-one.gc.ca
Subject: RE: FTP Access

When I go there, I don't find anything. Should I be typing in something?

From: Miguel.Gonzalez@dot.gov [mailto:Miguel.Gonzalez@dot.gov]
Sent: Thursday, May 02, 2013 1:07 PM
To: Eddie.Murphy@dot.gov
Cc: john.hess@dot.gov; Whelan, Ann; meredith.wright@neb-one.gc.ca
Subject: RE: FTP Access

I apologize, I forgot to include.

<https://sftp.phmsa.dot.gov>

Thanks,
Miguel

From: Murphy, Eddie (PHMSA)
Sent: Thursday, May 02, 2013 2:05 PM
To: Gonzalez, Miguel CTR (PHMSA)
Cc: Hess, John (PHMSA); Whelan, Ann@epamail.epa.gov; meredith.wright@neb-one.gc.ca
Subject: FW: FTP Access

Miguel,

I just received the message below from Meredith Wright (guessing Ann Whelan may have same problem) can you help them please or have full info resent?

Thanks, Ed

Eddie Murphy
U.S. Department of Transportation
Pipeline and Hazardous Materials Safety Administration
Office of Pipeline Safety
Training & Exercise Specialist
1200 New Jersey Avenue SE
Washington, DC 20590
202-366-7043 Office 202-734-9122 Cell
eddie.murphy@dot.gov

From: Meredith Wright [mailto:Meredith.Wright@neb-one.gc.ca]
Sent: Thursday, May 02, 2013 2:00 PM
To: Murphy, Eddie (PHMSA)
Subject: RE: FTP Access

Hi Ed,

I was just going to email. I have a user name and a password, but I do not have a link. It looks like half the message was cut off. Please advise.

Meredith Wright
Operations Inspector
Emergency Management & Security - Operations

Tel: 403-292-6958
Cell: 403-519-3633

From: Eddie.Murphy@dot.gov [mailto:Eddie.Murphy@dot.gov]
Sent: May 02, 2013 11:59 AM
To: Meredith Wright
Subject: FTP Access

Meredith,

Hopefully you received an email from Globalscape and have been able to access Enbridge's new facility response plans on our FTP Site. Please let me know if you have any problems or questions. If you can get your comments to me by May 15 it would be greatly appreciated. Thanks for your help.

Eddie Murphy

**U.S. Department of Transportation
Pipeline and Hazardous Materials Safety Administration
Office of Pipeline Safety
Training & Exercise Specialist
1200 New Jersey Avenue SE
Washington, DC 20590
202-366-7043 Office 202-734-9122 Cell
eddie.murphy@dot.gov**

***** ATTACHMENT NOT DELIVERED *****

This Email message contained an attachment named
image001.jpg

which may be a computer program. This attached computer program could contain a computer virus which could cause harm to EPA's computers, network, and data. The attachment has been deleted.

This was done to limit the distribution of computer viruses introduced into the EPA network. EPA is deleting all computer program attachments sent from the Internet into the agency via Email.

If the message sender is known and the attachment was legitimate, you should contact the sender and request that they rename the file name extension and resend the Email with the renamed attachment. After receiving the revised Email, containing the renamed attachment, you can rename the file extension to its correct name.

For further information, please contact the EPA Call Center at (866) 411-4EPA (4372). The TDD number is (866) 489-4900.

***** ATTACHMENT NOT DELIVERED *****